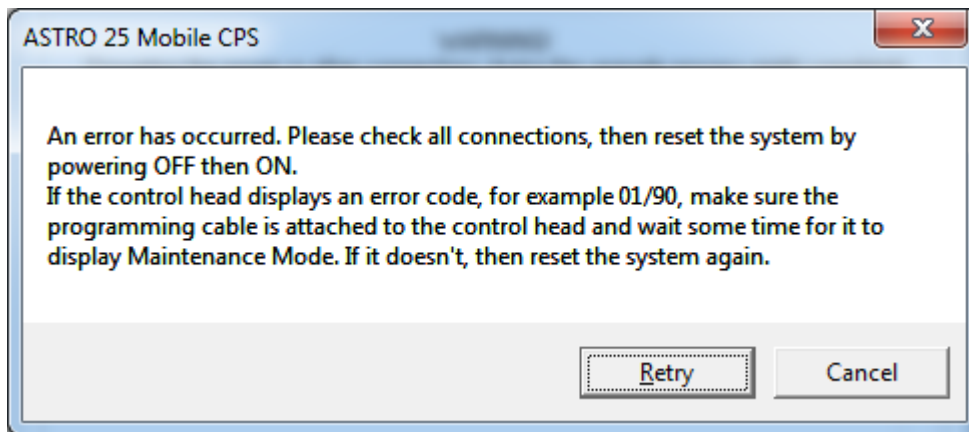


To FlashPort upgrade a Mobile radio:

NOTE: It may be necessary to update the BootApp in the mobile Control Head in order to be able to upgrade the Control Head and subsequently the radio firmware using the CVN file you've been provided.

If you've attempted to flash upgrade the mobile radio through control head and it failed (see screen shot below – do not press “Retry” or “Cancel” until you perform the process detailed below the screen shot),



Perform the following process to fix it:

1. Power down radio
2. Press the power button + orange emergency button + right-most menu button simultaneously to force the CH into bootmode . The Control Head screen should be green now.
3. Now the USB will enumerate again and one can resume Flashport upgrading by pressing “Retry” on the CPS screen, (again, please refer to the screen shot above).